

- Role of the NED – responsibility for GDPR lies with the Board. If the CEO says its fine ask when was the last independent review!
- You will generally have your GDPR procedures tested only when a data breach occurs.
- Technology can transform your business it can also destroy your business.
- Thomas Friedman graph from 2016 please see page 5 of LXA presentation 22 Nov 18 in Digital Transformation
- Governance used to be auditing the books, now it's about HR/Customer/Tech – if you don't know it, learn it.
- You want to be an agile business.
- It's not the cost of the box anymore, it's the disruption to the business.
- Does tech lead your business?
- Can and should tech change the business strategy
- A bookshop is a very inefficient way to store 1 million books.
- No company will find the needle in the haystack until they are told to look for it.
- If you're not technical its all Hungarian
- Digital Transformation is a business level change, not just an IT project.
- Ask questions, as an NED, if there's big IT expenditure being made. Check it's being sponsored and supported by the business side.
- Simplify, Automate **then** Computerize, an IBM approach from 40 years ago, still applies.
- Cyber Essentials provides a good checklist for businesses to use as a framework.
- Insurance can be taken out, but they use a cyber essentials style questionnaire anyway.
- Humans are the biggest weakness, so awareness and vigilance is vital.
- Consider security at the beginning of any digital project. Bolting it on later is much more difficult than building it in from the start.
- Is there an adequate plan and process and does it include threat modelling to identify potential weak links?
- Cyber threat strategy must focus on continuous assessment, data management and people. Hackers will expect your walls to be secure, so training your people may be your best line of defence.